

## **Technical Help**

If you are having trouble logging in, please check with your IT administrator to see if caspio.com is blocked by your organization's security settings.

A common issue is that JavaScript is not enabled for non-whitelisted websites. To solve this issue, contact your IT administrator to add c0abe295.caspio.com (our Caspio subdomain used to host our web database) to the browser exception rules.

Another common problem is that Caspio.com is blocked by an organization firewall or other security settings. To solve this problem, have your IT administrator add c0abe295.caspio.com (our Caspio subdomain used to host the web database) to the firewall whitelist.